



Indemnity, Rules & Regulations

To ensure that you and other guests enjoy your stay, please read and adhere to these rules and regulations.

Jakkals Asem is a private establishment and the right of access to Jakkals Asem is reserved. The use of the camp, campsites and facilities by guests is at their own risk and are subject to these rules and regulations.

General

1. Any person who does not comply with these rules and regulations, misbehaves or neglects to adhere to any notice board placed on the property will be asked to leave the property immediately. No fees or accommodation costs will be refunded.
2. Adult supervision is required for all children under the age of 18.
3. Access and the use of any facilities, in or on the premises, is at your own risk and the guest indemnifies the owner, management and any employee against any damage, loss, injury of any nature that the guest(s) may suffer. The owner, management and employees take no responsibility for any damage done to vehicles, caravans, tents or other property, including damage that may be caused by tree branches, wild animals, fire, water or any natural element.
4. The owner and farm management reserve the right to request any person who intentionally damages property, trees or plants to leave the property and may recover any costs relating to the damage from the guest.
5. Pets by prior arrangement only, pet owners will be held liable for any damage caused by their pets.
6. No fireworks are allowed.
7. **No noise and no music after 21h00. Your music and level of voice should not be disturbing to other campers at any time.**
8. Guests are advised to always drive carefully and not exceed the speed limit of 20km per hour.
9. Private vehicles are permitted to drive on the roads within the property but are not allowed to drive off-road in the veld / bush.
10. Permission must be obtained from the owner before any motorcycles or quad bikes are used on the farm.
11. Do not tamper with, deface or remove any fauna or flora on the property. Firewood **may not** be collected from the veld / bush. Bagged firewood can be purchased on the property.
12. Please do not tamper with or go near the bees or beehives.
13. Fires are only allowed in the designated braai areas. No fires are allowed on the ground, paving or grass. **Please extinguish all fires before retiring at night and be extra cautious when making fires in windy or dry conditions. Guests will be held liable for any damage to property and/or any extinguishing fees as a result of a fire caused by their negligence.**
14. Please leave all facilities in the state you would like to find them.
15. All toilets on the farm make use of a septic tank system, please do not flush any foreign objects down the toilets.
16. Please do not litter. Please take notice of the Recycling and refuse disposal instructions in order to help protect our environment.
17. Units are only serviced prior to guests occupying the accommodation and are not serviced during a guest's stay unless requested at the time of booking.
18. Pios the caretaker will clean and wash up daily. If you are happy with his service, it would be kind to give him small tip on your departure – recommended R100pd.

Bookings & reservations

1. A 50% non-refundable deposit is required to secure a reservation. Bookings will be automatically cancelled if payment is not received within 7 calendar days of making the booking.
2. Full payment is required 14 calendar days prior to occupation. Bookings will be cancelled, and the deposit forfeited if full payment is not received prior to occupation.

3. If a reservation is cancelled for whatever reason or not taken up on the occupation date the booking will be cancelled, and any payment forfeited. Reservations may be moved subject to availability. An administration fee may be levied for any changes to a reservation at the discretion of management.
4. Guests are responsible for any loss, damage or breakages to furniture, appliances, crockery, cutlery and/or infrastructure.
5. A refundable breakage / damage deposit may be levied at the discretion of management. This is payable ahead of occupation along with the full payment.
6. The breakage / damage deposit may be used to recover in part or in full the cost of any loss, damage or breakages.

Breakage / damage costs:

Glasses, crockery, cutlery:	R50 each
Serving dishes, salad bowls, pots, braai tongs & other utensils:	R300 each
Plastic chairs:	R150 each
Fitted sheets:	R500 each
Mattress protectors:	R600 each
Bedside table glass tops:	R500 each
Other items, appliances & furniture:	Replacement cost + 10% admin fee

Liability

All guests make use of the camp and facilities at their own risk.

Indemnity (to be signed by all adults in a group)

By signing this indemnity form I/we confirm that I have read and understood the above rules and regulations and agree to abide by them. I/we hereby give New Deer Investments cc t/a "Jakkals Asem" consent to process my/our personal information, in accordance with the provisions of the Protection of Personal Information Act, for purposes related to use of these facilities.

Name & Surname	ID / passport Number	Phone Number	Signature	Consent to receive marketing info / specials (Y/N)